

# \*Personal privacy information\*

I017662-601



Norman Spurling/DC/USEPA/US  
08/15/2006 08:11 AM

To Jonathan Chen/DC/USEPA/US,  
cc  
bcc  
Subject Fw: Telephone INCIDENT REPORT RE: Microban Products

Forwarded For Your Information

Norman Spurling  
6(a)(2) Coordination and Analysis Team Leader  
OPP/ITRMD/ISB  
703-305-5835

— Forwarded by Norman Spurling/DC/USEPA/US on 08/15/2006 08:09 AM —



Kathleen O'Malley/DC/USEPA/US  
08/11/2006 04:10 PM

To Norman Spurling/DC/USEPA/US  
cc Frank Davido/DC/USEPA/US@EPA  
Subject Telephone INCIDENT REPORT RE: Microban Products  
REPORTER - [REDACTED] RE: I 017587-001

M. Kathleen O'Malley, Program Analyst  
6(a)(2) Team  
US Environmental Protection Agency  
Office of Pesticide Programs  
Information Technology & Resources  
Management Division  
Information Services Branch RM. S-6318, Potomac Yard  
PH: (703) 305-5411  
FAX: (703) 305-7670  
E-Mail: OMalley.Kathleen@epa.gov  
— Forwarded by Kathleen O'Malley/DC/USEPA/US on 07/24/2006 03:56 PM —

## INCIDENT DATA REPORTING FORM

Instructions: To complete this form using Lotus Notes Mail, (1) select from the top level menu

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Actions/Forward; (2) Address your message to Norman Spurling. You may type in that name or select it from the Address Book; (3) Scroll down to the text area and complete the form; (4) send the message.

## GENERAL INFORMATION

Name of Reporter: [REDACTED]

Association/Agency: N/A

Address (street, city, state, zip code):

[REDACTED]

Reporter's Phone No. [REDACTED]

Start Date of Incident: 5/26/2006

End Date of Incident: On-going

Date of Call: 7/24/2006

OPP Call Receiver's Name :Kathleen O'Malley

OPP Call Receiver's Phone No. (703) 305-5411

## PESTICIDE DESCRIPTION (record all pesticides involved)

Product 1 Trade Name: NOTE; Caller believes two products share the same registration number noted below: Microban Disinfectant Spray Plus and Microban Germicidal Sanitizer Flush (Registered EPA Name: Microban Hospital Spray Plus)

EPA Registration No.: 70263-5

Active Ingredients: PC Code 064103: o-Phenylphenol and PC Code 069122: ADBAC

Product 2: Unsmoke 1 (Active Ingredients and/or registration number are unknown per [REDACTED]. This product was used by HVAC cleaning company)

Is the caller a registrant? [ ] Yes [ XX ] No

Is the report a [XX ] Single incident or a [ ] Summary of incidents?

Is the report [XX ] New or an [ ] Update?

What is the incident category?

- ☐ 6(a)(2)  
☒ Adverse reaction  
☐ Product defect  
☐ Lack of efficacy  
☐ Other:

What is the exposure type?

- ☒ Human ☐ Plant  
☒ Domestic Animal ☐ Contamination  
☐ Wildlife ☐ Other:  
☐ Groundwater  
☐ Surface water

Has the pesticide(s) associated with this incident been established as the CAUSATIVE AGENT(S) which resulted in death, illness, plant damage, etc.?

- ☐ Yes  
☒ Probable  
☐ Undetermined  
☐ No

Was transportation of pesticide involved?

- ☐ Yes ☒ No

Was this incident:

- ☒ In or around the home area ☐ Building, office, school, etc.  
☐ Agriculture related ☐ Pond, lake, stream or related are  
☐ Industrial ☐ Nursery or greenhouse  
☐ Other (specify):

Did this incident involve the disposal of?

- ☐ Pesticide ☐ Container  
☐ Plant material ☐ Animal  
☐ Other (specify)  
☒ Disposal NOT involved

Did this incident result in CONTAMINATION of?

- ☐ Water ☐ Food  
☐ Vehicle ☐ Building  
☐ Other (specify)  
☒ No contamination

Is follow-up of this incident planned?

☒ [XX] Yes, by: copy of incident report sent to Frank Davido, Pesticide Incident Response Officer for potential follow up with [REDACTED] regarding further clean up efforts, additional medical referral(s), etc.

☐ [ ] No

☐ [ ] Already completed

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#### HUMAN INVOLVEMENT TABLE

	Age Group (years)				
	<5	<5-16	17-65	65+	Unknown
Number affected			1		
Number Fatalities:					
a) Accidental/ Undetermined;					
b) Suicidal/ homicidal					
Number hospitalized					
Number Receiving Medical Treatment			1		
a) but NOT Hospitalized;					
b) Hospitalized					
Number Not Treated					

\* \* \* \*

#### ANIMAL INVOLVEMENT TABLE

Name of Breed/ species	Type of Animal	Total Number Affected	Total Number Dead
1. Livestock			
2. Poultry			
3. Wildlife			
4. Birds			
5. Fish			
6. Pets	Kitten (Breed: Russian Blue)	1	
7. Bee Colonies			

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## PLANT INVOLVEMENT TABLE

Name of Species/ Variety	Type of Plant Life	Number of Acres Affected if Known	Number of Plants Affected if Known	Description of Affected Area
1. Crops				
2. Forest				
3. Orchards				
4. Home Garden				
5. Forage				
6. Ornamentals				
7. Bee Colonies				

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## NARRATIVE DESCRIPTION

\_\_\_\_\_ has had on-going flu-like symptoms with periodic breathing problems since the day her air conditioning ventilation ducts were cleaned at her home. She has had a reaction to the chemicals in the products that were used. Her symptoms also included swollen eyes and throat. She went to her hospital ER and was treated. the symptoms are triggered each time she is in her prior residence. She has had to move out of her house as a result, and she is now renting a house either next door or nearby her former residence, which can't be lived in now. Her land lady experienced burning eyes and throat when she went into \_\_\_\_\_ former residence.

Her kitten had similar problems with vomiting and breathing problems, and is somewhat better now. \_\_\_\_\_ noted that the cleaning crew did not use proper PPE per the label directions on the product(s) and she believes the cleaning crew used the wrong product for the task at hand. The product that was used had fragrance to it, and was NOT to be used to clean HVAC ducts. \_\_\_\_\_ noted Arizona Structural Pest Control officials had been out several times to investigate the circumstances of the incident and examine her residence. She is inquiring about further clean up procedures that are still needed and the need to take action against the cleaning company so that this does not happen to anyone else.

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